

Coronavirus – measures and actions at our eateries

Updated 12.03.2020 – 13:00

4Service takes the situation regarding the coronavirus very seriously and have established a plan of action for our eateries.

Questions and inquiries can be directed to your account manager or by email to coronavirus@4service.no.

Cleaning services and hygiene

- Guest are encouraged to arrive in the canteen with freshly washed hands. Where it is still available, we also encourage the use of hand sanitizer.
- At all 4Service locations there are posters for internal use on 'How proper handwash is preformed'.
- Posters with information on 'How to avoid infections' has been posted in guest areas.
- Extra focus on hand washing has been introduced for all employees who handle food, at least every 10 minutes, in addition to washing between different tasks.
- Dishwashers are controlled for correct temperature several times during serving hours, plated are controlled daily to check that they are sufficiently cleaned.
- All major surfaces and touch points are cleaned several times a day. We strive to achieve this within the staffing framework.

Serving

- All warm food is individually portioned.
- All salads are individually packaged.
- Rolls and bread are handed out by staff.
- Cutlery is individually wrapped.
- Water and beverage stations are closed.
- Dining by smaller groups is organized where desired, according to the recommendation of the relevant municipality.
- Salt and pepper shakers are removed from tables.
- We accommodate for a minimum of 1-meter distance between each guest, while we ask guest to strive to help in the daily practice of this.

These are measures that are made in our departments. Your account manager in 4Service will be available on short notice to discuss any extraordinary measures you would rapidly desire to implement at your property. While we do our best to preform extraordinary measure within the existing budgets, additional costs may occur for extended measures. In those incidents the cost will be clarified in writing in advance.